



**6712-01**

**FEDERAL COMMUNICATIONS COMMISSION**

**[OMB 3060-0016 and 3060-0874]**

**Information Collections Being Submitted for Review and Approval to the Office of Management and Budget**

**AGENCY:** Federal Communications Commission.

**ACTION:** Notice and request for comments.

**SUMMARY:** As part of its continuing effort to reduce paperwork burdens, and as required by the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501-3520), the Federal Communications Commission (FCC or Commission) invites the general public and other Federal agencies to take this opportunity to comment on the following information collections. Comments are requested concerning: whether the proposed collection of information is necessary for the proper performance of the functions of the Commission, including whether the information shall have practical utility; the accuracy of the Commission's burden estimate; ways to enhance the quality, utility, and clarity of the information collected; ways to minimize the burden of the collection of information on the respondents, including the use of automated collection techniques or other forms of information technology; and ways to further reduce the information collection burden on small business concerns with fewer than 25 employees. The FCC may not conduct or sponsor a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the PRA that does not display a valid OMB control number.

**DATES:** Written comments should be submitted on or before **[INSERT DATE 30 DAYS FROM PUBLICATION IN FEDERAL REGISTER]**. If you anticipate that you will be submitting comments, but find it difficult to do so within the period of time allowed by this notice, you should advise the contacts below as soon as possible.

**ADDRESSES:** Direct all PRA comments to Nicholas A. Fraser, OMB, via email

Nicholas\_A.\_Fraser@omb.eop.gov; and to Cathy Williams, FCC, via email PRA@fcc.gov and to

Cathy.Williams@fcc.gov. Include in the comments the OMB control number as shown in the

“Supplementary Information” section below.

**FOR FURTHER INFORMATION CONTACT:** For additional information or copies of the

information collection, contact Cathy Williams at (202) 418-2918. To view a copy of this information

collection request (ICR) submitted to OMB: (1) go to the web page

<<http://www.reginfo.gov/public/do/PRAMain>>, (2) look for the section of the Web page called

“Currently Under Review,” (3) click on the downward-pointing arrow in the “Select Agency” box below

the “Currently Under Review” heading, (4) select "Federal Communications Commission" from the list of

agencies presented in the “Select Agency” box, (5) click the “Submit” button to the right of the “Select

Agency” box, (6) when the list of FCC ICRs currently under review appears, look for the OMB control

number of this ICR and then click on the ICR Reference Number. A copy of the FCC submission to

OMB will be displayed.

**SUPPLEMENTARY INFORMATION:**

**OMB Control No.:** 3060-0016.

**Title:** FCC Form 2100, Application for Media Bureau Audio and Video Service Authorization, Schedule C (Former FCC Form 346); Sections 74.793(d) and 74.787, LPTV Out-of-Core Digital Displacement Application; Section 73.3700(g)(1)-(3), Post-Incentive Auction Licensing and Operations; Section 74.800, Low Power Television and TV Translator Channel Sharing.

**Form No.:** FCC Form 2100, Schedule C.

**Type of Review:** Revision of a currently approved information collection.

**Respondents:** Business or other for-profit entities; Not for profit institutions; State, local or Tribal government.

**Number of Respondents and Responses:** 4,450 respondents and 4,450 responses.

**Estimated Time per Response:** 2.5-7 hours (total of 9.5 hours).

**Frequency of Response:** One-time reporting requirement; on occasion reporting requirement; third party disclosure requirement.

**Obligation to Respond:** Required to obtain or retain benefits. The statutory authority for this collection is contained in Section 154(i), 303, 307, 308 and 309 of the Communications Act of 1934, as amended.

**Total Annual Burden:** 42,275 hours.

**Annual Cost Burden:** \$24,688,600.

**Privacy Act Impact Assessment:** No impact(s).

**Nature and Extent of Confidentiality:** There is no need for confidentiality with this collection of information.

**Needs and Uses:** On December 17, 2015, the Commission adopted the Third Report and Order and Fourth Notice of Proposed Rulemaking, In the Matter of Amendment of Parts 73 and 74 of the Commission's Rules to Establish Rules for Digital Low Power Television Translator, and Television Booster Stations and to Amend Rules for Digital Class A Television Stations, MB Docket No. 03-185, FCC 15-175 ("LPTV Digital Third Report and Order and Fourth Notice"). This document approved channel sharing between LPTV and TV translator stations as well as created a new digital-to-digital replacement translator.

There are changes to FCC Form 2100, Schedule C to implement channel sharing between low power television (LPTV) and TV translator stations. There are also changes to the substance, burden hours, and costs for the collection.

47 CFR 74.800 permits LPTV and TV translator stations to seek approval to share a single television channel. Stations interested in terminating operations and sharing another station's channel must submit FCC Form 2100 Schedule C in order to have the channel sharing arrangement approved. If the sharing station is proposing to make changes to its facility to accommodate the channel sharing, it must also file

FCC Form 2100 Schedule C.

47 CFR 74.787 permits full power television stations to obtain a digital-to-digital replacement translator to replace service areas lost as a result of the incentive auction and repacking processes. Stations submit FCC Form 2100 Schedule C to obtain a construction permit for the new replacement translator.

**OMB Control Number:** 3060-0874.

**Title:** Consumer Complaint Portal: General Complaints, Obscenity or Indecency Complaints, Complaints under the Telephone Consumer Protection Act, Slamming Complaints, RDAs and Communications Accessibility Complaints.

**Form Number:** N/A.

**Type of Review:** Revision of a currently approved collection.

**Respondents:** Individuals or households; Business or other for-profit entities; Not-for-profit institutions; State, local or Tribal Government.

**Number of Respondents and Responses:** 335,909 respondents; 335,909 responses.

**Estimated Time per Response:** 15 minutes (.25 hours) to 30 minutes (.50 hours).

**Frequency of Response:** On occasion reporting requirement.

**Obligation to Respond:** Voluntary. The statutory authority for this collection is contained in 47 U.S.C. 208 of the Communications Act of 1934 (Act), as amended by the Telecommunications Act of 1996.

**Total Annual Burden:** 83,988 hours.

**Total Annual Cost:** None.

**Nature and Extent of Confidentiality:** Confidentiality is an issue to the extent that individuals and households provide personally identifiable information, which is covered under the FCC's updated system of records notice (SORN), FCC/CGB-1, "Informal Complaints, Inquiries and Requests for Dispute Assistance", which became effective on September 24, 2014.

**Privacy Impact Assessment:** The Privacy Impact Assessment (PIA) for Informal Complaints and Inquiries was completed on June 28, 2007. It may be reviewed at <http://www.fcc.gov/omd/privacyact/Privacy5FImpact5FAssessment.html>. The Commission is in the process of updating the PIA to incorporate various revisions to it as a result of revisions to the SORN.

**Needs and Uses:** The Commission consolidated all of the FCC informal consumer complaint intake into an online consumer complaint portal, which allows the Commission to better manage the collection of informal consumer complaints. Informal consumer complaints consist of informal consumer complaints, inquiries and comments. This revised information collection requests OMB approval for the addition of a layer of consumer reported complaint information. Consumers filing a complaint in the online portal are currently asked to choose a product, method and issue detailing their complaint. These revisions will allow consumers to choose from additional issues as well as multiple sub-issues. This change will assist consumers in providing more granular information about their complaint, assist the Commission in the processing of the complaint and provide more detailed data to inform enforcement and policy efforts at the Commission.

## **FEDERAL COMMUNICATIONS COMMISSION.**

**Marlene H. Dortch,**

Secretary.

Office of the Secretary.

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